



Hardware Update for Mediant 800C with 4 x E1/T1 Interfaces

Product Notice #0591

This Product Notice is an official notification from AudioCodes announcing a hardware configuration update for Mediant 800C Media Gateways equipped with four E1/T1 interfaces. This change is due to an internal component reaching End-Of-Life (EOL).

 Mediant 800C units that don't include four E1/T1 interfaces are not affected by this change.

 Mediant 800C MSBR units with four E1/T1 interfaces will be updated to the new hardware configuration by mid-September 2026. Until then, they will continue to be shipped based on the existing hardware configuration.

Impact on Functionality and Capacity

The hardware update has no impact on the Mediant 800C functionality or capacity.

Software Compatibility

The hardware update is supported starting from this version and all future versions, as listed below:

- **Version 7.4:** 7.40A.605.092 or later
- **Version 7.6:** 7.6.300 or later (planned for release by the end of July)

Hardware Identification

Updated hardware can be identified by the Hardware (HW) Unique Identifier, printed on the label located on the device chassis and module.

CPN	Old HW Unique identifier	New HW Unique identifier
M800C-V-4ET4S	GGWC00001	GGWC00064
M800C-V-3ET4S		
M800C-V-2ET4S-U		
M800C-V-4ET4S-TAA	GGWC00054	GGWC00075
M800C-1ET-SBA-T-EO-U	GGWC00046	GGWC00069
M800C-1ET-SBA-TMS-EO		
M800C-2ET-SBA-T-EO-U		
M800C-2ET-SBA-TMS-EO		
M800C-4ET-SBA-TMS-EO		
M800C-SBC-SBA-TMS-EO		
M800C-4ET-ZPLS	GGWC00050	GGWC00074

Effective Date

Immediate. Mediant 800C units with four E1/T1 interfaces will be shipped from production with the new hardware.

Affected Products

The hardware update applies to all Mediant 800C devices with four E1/T1 interfaces, including the following Catalog Part Number (CPNs):

- M800C-V-4ET4S
- M800C-V-3ET4S
- M800C-V-2ET4S-U
- M800C-V-4ET4S-TAA
- M800C-1ET-SBA-T-EO-U
- M800C-1ET-SBA-TMS-EO
- M800C-2ET-SBA-T-EO-U
- M800C-2ET-SBA-TMS-EO
- M800C-4ET-SBA-TMS-EO
- M800C-SBC-SBA-TMS-EO
- M800C-4ET-ZPLS

Announcement Date

June 14, 2026



If you have any questions, contact us at
www.audiocodes.com/corporate/offices-worldwide