



# End-of-Software Support for AudioCodes Devices using MEGACO, MGCP, or SS7 Protocols

Product Notice #0554

This Product Notice is a formal announcement by AudioCodes that devices utilizing MEGACO, MGCP, or SS7 protocols will reach End-of-Software Support (EoSS) on December 31, 2025.

This EoSS does not affect Hardware Repair Services, which will remain available. In addition, existing service contracts will remain valid until their expiration date.

For information on AudioCodes product life cycle policy, please click [here](#).

## Affected Products

All devices utilizing MEGACO, MGCP, or SS7 protocols:

- Mediant 2000
- Mediant 3000
- Mediant 5000
- Mediant 8000

## Product Migration Options

AudioCodes recommends migrating to a platform that supports SIP such as the Mediant 3100, which can accommodate up to 64 E1/T1 interfaces.

## Announcement Date

December 10, 2024



If you have any questions, contact us at  
[www.audiocodes.com/corporate/offices-worldwide](http://www.audiocodes.com/corporate/offices-worldwide)