

Secure AI Meeting Intelligence Platform for Organizations

Where Meetings Drive Business Value

An organization's most critical business information lives in meetings, knowledge shouldn't disappear when they end.

Meeting Insights is designed for enterprises and scale organizations across both private and public sectors where meetings drive decisions, execution and compliance. It transforms meeting conversations into structured, shareable knowledge and automated workflows. Built on AudioCodes' trusted voice AI innovation, Meeting Insights combines meeting intelligence, workflow automation and enterprise-grade compliance to capture, organize and operationalize every decision, task and insight across the organization.

Meeting Insights ensures critical business information is never lost - captured, structured and put to work. Platform-agnostic by design, Meeting Insights integrates with Microsoft Teams, Zoom, Google Meet and Webex, supporting meetings whether virtual, mobile or face-to-face, and delivering a unified, secure and intelligent knowledge layer across the enterprise. Purpose-built templates and workflows support organizations across industries, turning meetings into actionable knowledge and connected workflows that drive business forward.

Empower Every Workflow

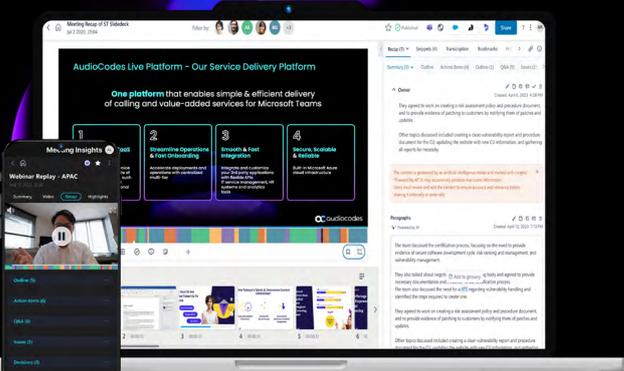
- From Conversations to Outcomes**
 AI transforms meeting discussions into actions, updates and measurable results.
- Consistency Across Teams**
 Purpose-built templates align documentation across teams, roles, and verticals.
- Smarter Collaboration**
 Role-based access, sharing, and integrations keep stakeholders aligned and accountable.
- Work Anywhere**
 Capture and summarize meetings on the go, including in-person and mobile sessions.
- Knowledge That Grows**
 Every conversation contributes to a centralized, searchable knowledge hub.

Enterprise Security & Compliance

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Data Ownership
 Fully isolated and encrypted data never shared or co-mingled
- 
Data Localization
 Choose where your data resides (EU, NA, APAC)
- 
Privacy by Design
 Meetings are only captured when explicitly invited - no calendar scraping
- 
Role-Based Access
 Granular permissions with full audit trails
- 
Bring Your Own Storage
 Host data in your infrastructure while using Meeting Insights' AIdata never shared or co-mingled
- 
Audit Transparency
 All access is logged and fully traceable

Enterprise Security & Global Compliance

Meeting Insights is designed to meet the highest enterprise security and regulatory standards, including SOC 2 Type II, ISO 27001 / 27032, GDPR, CPRA, FERPA, and CJIS, with OWASP-aligned security practices and continuous testing.



How it works

Meeting Insights captures meetings across platforms, applies AI to identify decisions, actions and insights, and securely connects outputs into your existing workflows creating a governed, searchable system of record for meetings.



Technical Highlights

- **Supported Platforms**

Platform-agnostic across Microsoft Teams, Zoom, Google Meet, Webex, mobile (iOS / Android) and in-person meetings.

- **Deployment & Storage Options**

Hosted on Microsoft Azure, with optional Bring Your Own Storage (BYOS) including AWS or other customer-managed storage environments providing full data ownership and control.

- **Languages & Localization**

Automatic language detection with multi-language transcription and AI-generated summaries designed for global organizations.

- **Generative AI & Meeting Intelligence**

AI summaries, automatic speaker identification and tracking, meeting insights, action items, reports, customizable output templates and flexible reporting capabilities tailored to organizational needs.

Key Capabilities

- **Enterprise-Grade Governance**

Secure, scalable, centrally managed meeting intelligence with SOC 2, ISO and GDPR compliance. BYOS support provides full data ownership and deployment flexibility.

- **Smart Meeting Capture**

Automatically record and transcribe meetings across any supported platform, ensuring conversations are securely captured wherever they happen.

- **AI-Powered Summaries**

Key decisions, action items and insights are automatically identified and organized into clear, shareable summaries.

- **Seamless CRM & Project Integrations**

Seamlessly connect meeting insights with Salesforce, Monday.com, Zoho, Microsoft Planner and additional platforms to turn conversations into connected workflows.

- **Custom Output Templates**

Role- and function-based templates designed to present information in the most relevant format for each team, role or vertical making insights easy to understand, act on and share across connected tools and workflows.

- **Mobile & Face-to-Face Capture**

Capture meetings on the go, including in-person and offline scenarios.

Why Choose Meeting Insights?

- ✓ Built for Enterprise Governance
- ✓ Designed for Workflow Execution
- ✓ Platform-Agnostic by Architecture
- ✓ Scalable for Global Organizations
- ✓ Secure by Design

Turn conversations into enterprise intelligence

[See how Meeting Insights works](#)