AudioCodes Family of Multi-Service Business Routers

Mediant™ 5G-EA Cellular Module





Table of Contents

No	tice	•••••		iv	
	WEE	E EU Dir	rective	iv	
	Custo	omer Su	ıpport	iv	
	Stay	in the L	oop with AudioCodes	iv	
	Abbr	eviatior	ns and Terminology	iv	
	Docu	ment R	Revision Record	iv	
	Docu	mentat	tion Feedback	V	
1	Intro	ductio	on	1	
	1.1	Overv	riew	1	
	1.2	Specif	fications	1	
2	Hard	· lware I	Installation		
_	2.1		ed Items		
	2.2		cal Dimensions and Operating Environment		
	2.3		cal Description		
	2.0	2.3.1	Front Panel		
		2.3.2	Side Panel	4	
		2.3.3	Bottom Panel	5	
	2.4	LED D	escriptions	5	
		2.4.1	STATUS LED	5	
		2.4.2	5G LED	6	
		2.4.3	4G LED	6	
	2.5	Power	r Supply	7	
	2.6	Moun	ting	8	
		2.6.1	Wall Mounting	8	
		2.6.2	Pole Mounting	10	
	2.7	2.7 Inserting SIM Cards		12	
	2.8	Cablin	ng	13	
		2.8.1	Cabling for Outdoor Installations	13	
		2.8.2	Cabling for Indoor Installations	14	
3	Conf	igurati	ion	16	
	3.1	Config	guration Guidelines	16	
	3.2	Config	guring a Primary Data Call	19	
	3.3	3.3 Configuring a Secondary Data Call			
	3.4	3.4 Operating in NSA or SA Mode			
	3.5	3.5 Using Prefixes from RA ICMPv6 for SLAAC on LAN			
	3.6	3.6 Using the Web Interface			
	3.7	Troub	leshooting	26	

3./.1	Mediant 5G-EA Connected but Cellular Interface is "Down"	26
3.7.2	Data Call has Valid IP Address but Traffic to Internet Fails	26
3.7.3	Data Call "Up" and Successful Ping but Low Performance	26
3.7.4	For Other Problems	27

Notice

Information contained in this document is believed to be accurate and reliable at the time of printing. However, due to ongoing product improvements and revisions, AudioCodes cannot guarantee accuracy of printed material after the Date Published nor can it accept responsibility for errors or omissions. Updates to this document can be downloaded from https://www.audiocodes.com/library/technical-documents.

This document is subject to change without notice.

Date Published: April-01-2024

WEEE EU Directive

Pursuant to the WEEE EU Directive, electronic and electrical waste must not be disposed of with unsorted waste. Please contact your local recycling authority for disposal of this product.

Customer Support

Customer technical support and services are provided by AudioCodes or by an authorized AudioCodes Service Partner. For more information on how to buy technical support for AudioCodes products and for contact information, please visit our website at https://www.audiocodes.com/services-support/maintenance-and-support.

Stay in the Loop with AudioCodes











Abbreviations and Terminology

Each abbreviation, unless widely used, is spelled out in full when first used.

Document Revision Record

LTRT	Description	
13950	Initial document release.	
13951	Hardware added; configuration per RFC 7278 added	
13952	NSA or SA mode; dual APN;	
13953	USB connection mandatory for PoE	
13954	CLI command show data cellular status updated (firmware version); Web interface's Monitor page updated	

Documentation Feedback

AudioCodes continually strives to produce high quality documentation. If you have any comments (suggestions or errors) regarding this document, please fill out the Documentation Feedback form on our website at https://online.audiocodes.com/documentation-feedback.

1 Introduction

This document describes the hardware installation of AudioCodes Mediant 5G-EA cellular module. It also describes the required cellular network configuration of AudioCodes Multi-Service Business Router device (hereafter referred to as *MSBR*).

1.1 Overview

The Mediant 5G-EA is an Extension Access device that connects to any MSBR router to enable 5G WAN connectivity, transforming the customer's branch router into an all-in-one 5G router, combining multi-WAN access, data, voice, and security in a single device.

Mediant 5G-EA provides highest throughput over 5G due to its outdoor IP65 capabilities, and best reception location thanks to 100-meter Ethernet cable connection to the MSBR.,

Mediant 5G-EA provides seven internal antennas for 4G (LTE Advanced) and 5G cellular data networking. It supports dual SIM cards, allowing the MSBR to connect to a secondary cellular network if connectivity to the primary cellular network fails.

Mediant 5G-EA has an independent processing unit for cellular traffic, simply sending MSBR the Internet media traffic. Therefore, this eliminates the need for utilizing MSBR's CPU resources for cellular functionality.

Mediant 5G-EA can be installed indoors or outdoors (IP65 compliant) for better reception. It can be mounted on a wall using the wall-mounting bracket or mounted on a pole using the pole-mounting clamps.

Mediant 5G-EA can connect to MSBR's WAN GE port or any available LAN port.



- It is recommended to connect the Mediant 5G-EA to the MSBR's physical WAN Gigabit Ethernet port (e.g., gig 0/0) to preserve the role of the interface in the system.
- The Mediant 5G-EA can be used with any MSBR model.
- When using AudioCodes PoE injector, the USB port must be connected to the MSBR router. Without this USB connection, there will be no PoE functionality.

1.2 Specifications

For specifications of the Mediant 5G-EA, refer to the datasheet on AudioCodes website.

2 Hardware Installation

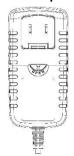
2.1 Shipped Items

Your shipped Mediant 5G-EA contains the following items:

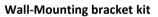
Mediant 5G-EA

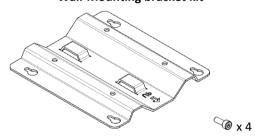


AC/DC Power Adaptor (12V/3A)



Pin for extracting SIM card tray

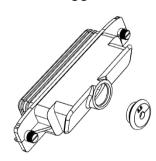




Adjustable clamps for pole mounting x 2



Rubber sealing grommet for Ethernet cable



2.2 Physical Dimensions and Operating Environment

The Mediant 5G-EA physical dimensions and operating environment details are provided in the following table.

Table 1: Physical Dimensions and Operating Environment

Dimensions (H x W x D)	45 x 147 x 252 mm (1.77 x 5.8 x 9.9 in.)
Weight	1.05 kg (2.3 lb)
Operating environment	-40 to 55°C (-40 to 131°F) Note: The Mediant 5G-EA must not be exposed to direct snow, rain, or sun.

2.3 Physical Description

2.3.1 Front Panel

The front panel provides LEDs, as described in <u>LED Descriptions</u> and shown in the figure below.



Figure 1: Front Panel

Table 2: Front Panel Description

Item #	Description	
1	STATUS LED. For more information, see <u>STATUS LED</u> .	
2	2 5G LED. For more information, see <u>5G LED</u> .	
3 4G LED. For more information, see 4G LED.		

2.3.2 Side Panel

The side panel provides all the ports, as shown in the following figure.

Figure 2: Side Panel

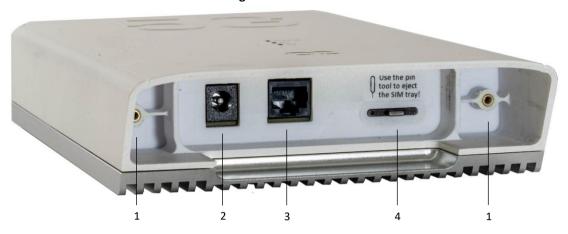


Table 3: Side Panel Description

Item #	Description	
1	Threaded inserts for accepting the screws that fasten the port cover to the Mediant 5G-EA.	
2	Power inlet for connecting the AC/DC power supply.	
Note: Only use the power adaptor when the Mediant 5G-EA is installed indo using the power adaptor, you can use the Ethernet cable for powering the M (i.e., Power over Ethernet), using a PoE injector.		
3	RJ-45 Ethernet port. The port also supports Power-over-Ethernet (PoE).	
4 SIM card slot, supporting up to two nano SIM cards.		

2.3.3 Bottom Panel

The bottom panel provides four threaded inserts for accepting the screws that connect the mounting brackets for mounting the Mediant 5G-EA on a wall or pole.



Figure 3: Bottom Panel

2.4 **LED Descriptions**

The Mediant 5G-EA provides the following LEDs on its front panel:

- <u>STATUS</u> LED
- <u>5G</u> LED
- <u>4G</u> LED

2.4.1 STATUS LED

The **STATUS** LED indicates the general status of the Mediant 5G-EA, as described in the following table.

Table 4: STATUS LED Descriptions

LED State	Description
Steady red	Mediant 5G-EA is undergoing initial boot process.
Blinking green	Boot process is complete and waiting for MSBR to connect.

LED State	Description
Steady green	Mediant 5G-EA has successfully established a connection to MSBR.

2.4.2 5G LED

The **5G** LED indicates the status of the 5G cellular network, as described in the following table.

Table 5: 5G LED Descriptions

LED State	Description
Steady red	Poor 5G cellular signal strength.
Steady orange	Moderate 5G cellular signal strength.
Steady green	Good 5G cellular signal strength.
Off	Mediant 5G-EA is not registered to the 5G network.

2.4.3 4G LED

The $\mathbf{4G}$ LED indicates the status of the $\mathbf{4G}/\mathrm{LTE}$ Advanced cellular network, as described in the following table.

Table 6: 4G LED Descriptions

LED State	Description
Steady red	Poor 4G/LTE cellular signal strength.
Steady orange	Moderate 4G/LTE Advanced cellular signal strength.
Steady green	Good 4G/LTE Advanced cellular signal strength.
Off	Mediant 5G-EA is not registered to the 4G network.
	Note: If the 5G LED is on, Mediant 5G-EA could also be registered to 4G as part of the NSA configuration of the 5G network (non-standalone 5G network - mixed mode where modem "parks" on 4G while operating with 5G). For Restricting a mode, see Operating in NSA or SA Mode.

2.5 Power Supply

Power supply for Mediant 5G-EA depends on location of installation:

Outdoor: Mediant 5G-EA is powered from the Ethernet cable (i.e., Power-over-Ethernet / PoE). A PoE injector is required to stabilize the supplied power. The PoE injector connects between the PoE-enabled LAN port of the Mediant 5G-EA to the non-PoE LAN or WAN port of the MSBR.

The PoE injector also allows you to power the Mediant 5G-EA off and on. This can be used, for example, to restart Mediant 5G-EA, or to power it off if you need to adjust cabling or mounting. This is done by running a CLI command from the MSBR device.

The power specifications of the PoE injector are listed in the following table.

Table 7: PoE Injector Power Specifications

Power	Values
Power in 100-240 VAC, 0.2A max., 50-60 Hz	
Power out: 1x POE GbE (18W) for Mediant 5G-EA	



You can order a PoE injector from AudioCodes or use your own.

Indoor: Mediant 5G-EA can be powered from an AC/DC power adaptor (supplied) or from PoE (like for outdoor installations). The power specifications of the power adaptor are listed below.

Table 8: Power Adaptor Specifications

Power	Values
Power input	12V/3A DC jack



Only use the power adaptor that is supplied with your Mediant 5G-EA.

2.6 Mounting

You can mount Mediant 5G-EA in several ways:

- Wall mounting
- Pole mounting



Mediant 5G-EA is rated as IP65 compliant. However, it's recommended that when installing it outdoors, to locate it under a covered area so that it's not exposed to rain, snow, or direct sun rays.

2.6.1 Wall Mounting

You can mount Mediant 5G-EA on a wall by using the wall-mounting bracket.

To wall-mount Mediant 5G-EA:

- 1. Mark the areas on the wall where you want to drill the holes for the four mounting screws. The distances between the holes should be as follows:
 - Horizontal distance between holes: 62.8 mm (2.47 in.)
 - Vertical distance between holes: 70 mm (2.75 in.)

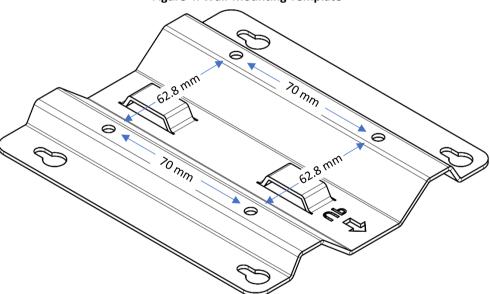
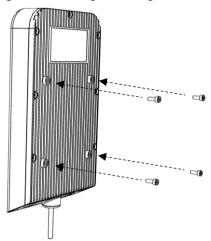


Figure 4: Wall-Mounting Template

- 2. Drill the holes into the wall and insert suitable wall anchors (not supplied).
- 3. Hold the bracket in the correct orientation according to the "UP" label on the bracket.
- 4. Align the bracket's holes with the drilled holes, and then fasten to the wall using four screws of 4.5-mm threaded diameter (not supplied).

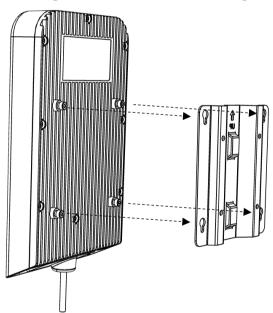
5. On the rear panel of the Mediant 5G-EA, using an Allen key, screw in the four mounting bracket screws (supplied):





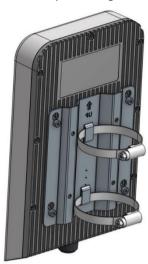
- **6.** Hold the Mediant 5G-EA in the orientation so that its ports face downward.
- 7. Align the wall-mounting screw heads of the Mediant 5G-EA with the bracket's holes, push the unit forward so that the screw heads enter the bracket's holes, and then pull the unit gently down so that the screw heads slide down into the notches of the bracket's holes:

Figure 6: Attaching Mediant 5G-EA to Wall-Mounting Bracket



2.6.2 Pole Mounting

You can mount the Mediant 5G-EA on a pole, using the supplied adjustable pole-mounting clamps.



To pole-mount Mediant 5G-EA:

1. Using an Allen key, insert the four mounting screws (supplied) into the holes on the rear panel of the Mediant 5G-EA:

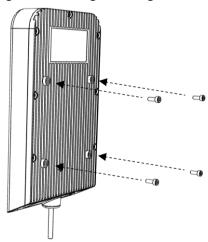


Figure 7: Inserting Mounting Screwheads

- 2. Using a flathead screwdriver, loosen the screws on both clamps, and then pull the belts out of the clamp lockets.
- 3. Thread the two clamp braces/belts through the slots of the wall-mounting bracket:
- 4. Wrap clamp belts around the desired pole and then thread their ends back into the clamp lock until there is no slack.

Figure 8: Wrapping Clamp Belts Around Pole

- 2. While holding the wall-mounting bracket with the clamps against the pole, tighten the clamps using the flathead screwdriver.
- 3. Hang the Mediant 5G-EA on the mounting bracket, by aligning the mounting screw heads of the Mediant 5G-EA with the bracket's holes, pushing the unit forward so that the screw heads enter the bracket's holes, and then pulling the unit gently down so that the screw heads slide down into the notches of the bracket's holes:

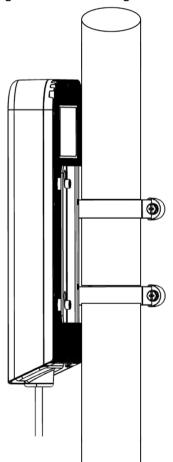


Figure 9: Pole-Mounting Brackets

2.7 Inserting SIM Cards

You can insert up to two nano-SIM cards into Mediant 5G-EA, as described in the following procedure.



- When two SIM cards are used, the MSBR connects to only one cellular network. Only if the primary cellular network is unavailable, does it connect to the secondary cellular network.
- SIM card removal/replacement requires a hard reset of Mediant 5G-EA.

To insert the SIM cards:

- 1. Make sure that the Mediant 5G-EA is not connected to power.
- Insert the SIM-ejection pin tool (supplied) into the hole next to the SIM card slot and press it gently until the SIM card tray partially pops out. Don't apply too much pressure on the pin; otherwise, you may damage the SIM card ejection mechanism.
- 2. Pull out the SIM card tray from the SIM card slot.

Figure 10: SIM Card Tray Removed from SIM Card Slot



3. Place the SIM card on the tray according to the notch in the corner.

Slot #2

Figure 11: Location of SIM Cards in Tray

- 4. Gently insert the SIM card tray back into the SIM card slot, in the same orientation that you removed it.
- 5. Power on Mediant 5G-EA.

2.8 Cabling

2.8.1 Cabling for Outdoor Installations

When installed outdoors, Mediant 5G-EA is powered from the Ethernet cable (Power-over-Ethernet / PoE). A PoE Injector is required to stabilize the supplied power. The PoE injector connects the PoE-enabled LAN port of the Mediant 5G-EA, to the non-PoE LAN or WAN port of the MSBR.



You can order a PoE injector from AudioCodes or use your own PoE injector.

The below illustration provides an overview of cabling for outdoor installation:

Po5G port

USB port

USB port

WAN GE or GE LAN port

Figure 12: Cabling for Outdoor Installation

To cable Mediant 5G-EA for outdoor installations:

- 1. Insert your SIM card(s) into Mediant 5G-EA, as described in Inserting SIM Cards.
- 2. Connect the USB port on the PoE Injector to the USB port on the rear panel of Mediant 500Li.



When using AudioCodes PoE injector, the USB port **must** be connected to the MSBR router. Without this USB connection, there will be no PoE functionality.

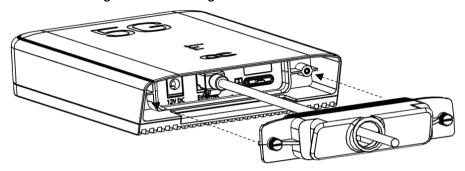
 Connect an Ethernet cable to either the WAN Gigabit Ethernet port labeled WAN GE or one of the LAN Ethernet ports on Mediant 500Li. Connect the other end of the Ethernet cable to the RJ-45 Ethernet port labeled LAN on the PoE injector.



You can connect the Ethernet cable to the WAN GE or any LAN GE port. However, it's recommended to use the WAN port for best performance.

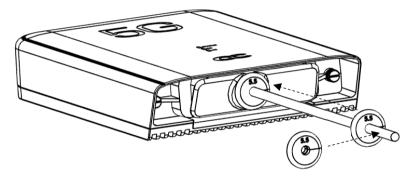
- 4. Connect another Ethernet cable to the RJ-45 Ethernet port labeled PoE 5G on the PoE injector. Feed the Ethernet cable through the opening in the rubber-sealing grommet (supplied), and then connect the RJ-45 connector at the end of the cable to the RJ-45 Ethernet port labeled Ethernet on Mediant 5G-EA.
- 5. Attach the rubber sealing grommet:
 - a. Connect the grommet to the Mediant 5G-EA, using a flathead screwdriver to screw the two captive screws to it:

Figure 13: Connecting Grommet to Mediant 5G-EA



b. Slip the rubber cap onto the Ethernet cable, and then secure it to the grommet to seal it:

Figure 14: Connecting Ethernet Cable Sealing Cap to Grommet



6. Connect the PoE Injector to power, using the AC/DC power adaptor. Make sure that you connect the to a standard electrical outlet.

2.8.2 Cabling for Indoor Installations

When installed indoors, Mediant 5G-EA can be powered from an AC/DC power adaptor or alternatively, from PoE like in outdoor installations.

Figure 15: Cabling for Outdoor Installation



To cable Mediant 5G-EA for indoor installation:

- 1. Insert your SIM card(s) into Mediant 5G-EA, as described in Inserting SIM Cards.
- Connect an Ethernet cable to either the WAN Gigabit Ethernet port labeled WAN GE or one of the LAN Ethernet ports on Mediant 500Li. Connect the RJ-45 connector at the other end of the cable to the RJ-45 Ethernet port labeled Ethernet on Mediant 5G-EA.



- You can connect the Ethernet cable to the WAN GE or any LAN GE port. However, it's recommended to use the WAN port for best performance.
- The length of the Ethernet cable can be up to 100 m.
- 3. Connect Mediant 5G-EA to power, using the AC/DC power adaptor (supplied). Make sure that you connect it to a grounded, standard electrical outlet.

3 Configuration

3.1 Configuration Guidelines

1. If the "3G" option is not enabled in the MSBR feature-key, update a new key:

```
M500Li(conf-cellular-0/0)# do show system feature-key
Key features:
Board Type: M500Li
DSP Voice features:
DATA features: Routing FireWall&VPN WAN Advanced-Routing 3G
Enhanced-Performance=1G Advanced-Security
Channel Type: DspCh=30
Control Protocols: MGCP SIP
Default features:
Coders: G711 G726
```

- 2. Install the recommended image file on the MSBR which supports the Mediant 5G-EA.
- 3. Perform write factory to update the Mediant 5G-EA to the latest configuration.
- 4. Create the cellular interface:

```
M500Li# configure data
M500Li(config-data)# interface cellular 0/0
```



Cellular 0/0 interface acts as the "parent" for all the cellular data interfaces (Cellular 0/0/1 and Cellular 0/0/2), and holds configuration which is common to them in the physical level, like SIM slot, SIM pin code, etc.

To configure options related specifically to the Mediant 5G-EA under the Cellular 0/0 interface:

```
M500Li(conf-cellular-0/0) # remote

mode Work with remote 5G

underlying M5G underlying interface
restart Restart remote 5G unit
```

Configure remote mode (to distinguish from the internal LTE modem):

```
M500Li(conf-cellular-0/0)# remote mode
```

Configure an underlying interface which will be used to connect to the Mediant 5G-EA; it will invalid it in the configuration (and will not be shown).

```
M500L(conf-cellular-0/0) # remote underlying
fiber Fiber interface
gigabitethernet Gigabit Ethernet interface

M500L(conf-cellular-0/0) # remote underlying gigabitethernet
[slot/port] Gigabit Ethernet interface slot
and port

<cr>M500Li(conf-cellular-0/0) # remote underlying
gigabitethernet 0/0
```

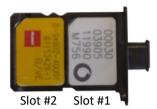
3. Activate the interface:

M500Li(conf-cellular-0/0) # no shutdown



Make sure the PoE is disconnected from the Mediant 5G-EA before installing the SIM card.

4. Place the SIM card in the tray according to the following scheme. The MSBR waits for the Mediant 5G-EA to connect via the selected POE port.





- Only one SIM card can be used at a time.
- SIM card removal/replacement always requires a hard reset of the Mediant 5G-EA.
- 5. Connect the Ethernet cable to the Mediant 5G-EA External Remote.

You can monitor the connection by typing the following command:



The displayed firmware is the device's (MSBR) software version with which Mediant 5G-EA is compatible (and later).

The Mediant 5G-EA provides LEDs that indicate status of connection to the MSBR and the cellular network.

LED State	Description
Red	Mediant 5G-EA is booting
Flashing Green	boot process completed, waiting for MSBR router to connect via the RJ-45 port.
Green	MSBR connected.
4g/5g off	Cellular network unavailable.
4g/5g red	Poor reception.
4g/5g orange	Moderate reception.
4g/5g green	Good reception.

The Mediant 5G-EA has an internal mechanism which monitors the connectivity to the MSBR, and in cases of forced disconnection (port shutdown on the MSBR side) or any reason that prevents the MSBR to connect, it will reset itself in cycles after 1 minute.

3.2 Configuring a Primary Data Call

To configure a primary data call:

1. Configure a primary data call:

```
M500Li# configure data
M500Li(config-data)# interface cellular 0/0/1
```

2. Configure the profile:

Normally, it is required to configure a profile for the data call (APN, username, and password). A data call might connect even without explicitly mentioning the APN (depending on the cellular operator).

```
M500Li(conf-cellular-0/0/1) # profile
M500Li(cell-profile-config) # apn uinternet
M500Li(cell-profile-config) # user myuser
M500Li(cell-profile-config) # password mypassword
M500Li(cell-profile-config) # exit
```



You can configure up to two APNs for the installed SIM card.

2. A default route can be configured to the internet (from DHCP options):

```
M500Li(conf-cellular-0/0/1)# ip dhcp-client default-route
```

Activate the data call:

```
M500Li(conf-cellular-0/0/1) # no shutdown
```

4. We now have a full configuration which looks like this for example:

```
M500L(cell-profile-config) # do show running-config data
interface cellular 0/0
  interface Cellular 0/0
   remote mode
   remote underlying GigabitEthernet 1/3
   sim slot 2
   obscured-pin RXR3dnk=
  no shutdown
  exit
M500L(cell-profile-config) # do show running-config data
interface cellular 0/0/1
  interface Cellular 0/0/1
   desc "WAN Cellular 1"
  profile
    apn uinternet
   user user
   obscured-pass 8oKSh4aBmIqd
   ip address auto
   ip dhcp-client default-route
   firewall enable
   napt
   mtu auto
   ipv6 enable
```

```
ipv6 address autoconfig
no shutdown
ip dns server auto
exit
```

The configuration of interface "Cellular 0/0/1" has different defaults related to networking (e.g., firewall, DNS). Usually, there is no need to change them. Once data call is activated, the module attempts to connect to the cellular network, and acquire an IP.

Connection Example:

```
M500L# show data cellular status
Cellular 0/0/1 interface status:
       Modem status:
       Interface status:
                           UP
       Signal strength:
                          -85 dBm
       Signal level:
                          Great
       IPv4:
         Address:
                          10.14.25.163
         Gateway:
                          10.14.25.164
         Subnet mask:
                          255.255.255.248
       IPv6:
                     2a02:6680:110d:3663:290:8fff:fe00:1
         Address:
                     2a02:6680:110d:3663:a536:222c:6271:d608
         Gateway:
         Prefix length:
                          64
                           NR5G
       Technology:
       Roam status:
                         HOME
                          1
       KB sent:
       KB received:
                           3
       Packets sent:
                          19
       Packets received: 36
Remote M5G:
~~~~~~~~
Status: Connected.
M5G firmware version: 7.26A.356.479
SIM card slot #1: Detected ICCID: 8997250400037912035E
SIM card slot #2: Absent.
SIM card active slot: 1
IMEI: 860736041041624
```

3.3 Configuring a Secondary Data Call

Depending on the service contract with the cellular operator, it is possible to connect a secondary data call and create a special route rule for it. A special (non-default) profile is used to differentiate the data call from the default internet one. Creating the "Cellular 0/0/2" interface is the same as creating it for the primary one:

Example:

```
M500L# show data cellular status
Cellular 0/0/1 interface status:
       Modem status:
                           ПP
       Interface status: UP
       Signal strength:
                          -85 dBm
       Signal level:
                           Great
       IPv4:
         Address:
                          10.95.47.171
         Gateway:
                           10.95.47.172
         Subnet mask:
                           255.255.255.248
       IPv6:
         Address:
                     2a02:6680:110c:7050:290:8fff:fe00:1
                    2a02:6680:110c:7050:ac6a:4e69:529a:f9c8
         Gateway:
         Prefix length:
                           64
                           NR5G
       Technology:
       Roam status:
                          HOME
       KB sent:
       KB received:
                           1
                           8
       Packets sent:
       Packets received:
Cellular 0/0/2 interface status:
       Modem status:
                          UP
       Interface status: UP
       Signal strength: -85 dBm
       Signal level:
                           Great
       IPv4:
         Address:
                          10.249.236.34
         Gateway:
                           10.249.236.33
                           255.255.255.252
         Subnet mask:
       Technology:
                          NR5G
       Roam status:
                          HOME
       KB sent:
                           0
       KB received:
                           0
       Packets sent:
                           0
       Packets received:
Remote M5G:
~~~~~~~
Status: Connected.
```

```
SIM card slot #1: Detected ICCID: 8997250400037912035E
SIM card slot #2: Absent.
SIM card active slot: 1
IMEI: 860736041041624
```

To view connection over time:

Type the command show data cellular status history <min>:

M500L# show data cellular status history 1

To view utilization information of Mediant 5G-EA:

```
M500Li# show data cellular utilization

Remote M5G:

CPUs utilization: 6.74%

Memory utilization: 92.03%

SOC temperature: 30.50C

System Time 09:25:58
```

To view utilization of Mediant 5G-EA over history of 1 min, 1 hour, 72 hours:

```
M500L# show data cellular history

memory

temperature

util

Cellular interface history

Cellular interface history

Cellular interface history

Cellular interface history util
```

3.4 Operating in NSA or SA Mode

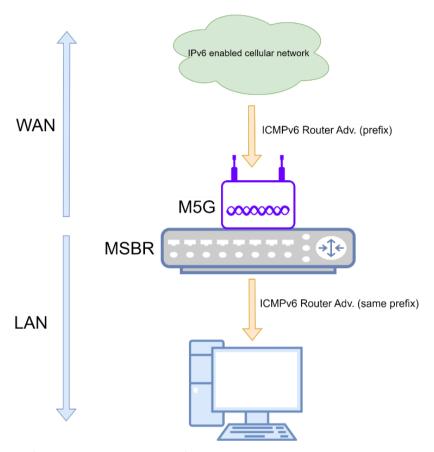
By default, the Mediant 5G-EA cellular module can operate in both 5G Non-Standalone (NSA) and 5G Standalone (SA) modes; the module automatically chooses a mode according to the cellular network.

However, you can configure MSBR to operate in only one specific mode, by disabling the mode that you don't want it to operate in. This is done using the following command:

```
M500Li# configure data
M500Li(config-data)# interface cellular 0/0
(conf-cellular-0/0)# sim disable-nr5g-mode {nsa|sa}
```

3.5 Using Prefixes from RA ICMPv6 for SLAAC on LAN

Per RFC 7278, the MSBR supports using prefixes received in Router Advertisement ICMPv6 message, for SLAAC on its LAN side as-is. This means that the 64-bit prefix that is received on its WAN interface is used as-is for SLAAC on the LAN.



Once configured, the MSBR does the following:

- Generates an IPv6 address addr1 using EUI64 (and MAC address of Cellular 0/0/1 interface) and installs <addr1>/128 on its cellular 0/0/1 interface, which creates a native connected route on this subnet (128).
- Generates an IPv6 address "addr2" using EUI64 (and MAC address of LAN interface) and installs <add2>/64 on the LAN interface, which creates a native connected route on this subnet (64).
- Sets the default gateway to the source address of the original Router Advertisement ICMPv6 message on which the prefix was received on the WAN (cellular network).
- Sends RA on the LAN interface with the prefix received on the Router Advertisement message received on the WAN (cellular network). The prefix has both its flags of onlink and autoconf turned on ("1").

Any host connecting to the MSBR on its LAN can either set its lpv6 address as "automatic", which uses the prefix along with the EUI64 to generate a Global Unicast address for the host itself, or configure a static address based on the prefix that the RA includes.

To configure RFC 7278 support:

1. Enable the feature:

```
M500Li(conf-cellular-0/0/1)#

ipv6 enable

ipv6 address autoconfig extnd-prfx-lan

ipv6 nd autoconfig default-route
```

2. On any LAN interface:

```
ipv6 enable
ipv6 nd ra interval 15 10
ipv6 nd pd Cellular 0/0/1 ::/64
no ipv6 nd ra suppress
```

3.6 Using the Web Interface

The Web interface displays the Mediant 5G-EA module on the Monitor page (**Monitor** menu > **Monitor** tab > **Monitor**). The module is displayed below the graphical representation of the MSBR.

The Monitor page displays the status of the cellular functionality:

- SIM 1 or SIM 2:
 - Green: Active SIM card
 - Gray: SIM card not selected
 - "x": If the SIM card is not inserted in the slot
- Cellular reception type and strength (5G or 4G):
 - Red: Poor reception
 - Orange: Moderate reception
 - Green: Good reception
 - Off: Mediant 5G-EA isn't registered to the cellular network
- Underlying interface (e.g., Cellular 0/0).
 - Connectivity between MSBR and Mediant 5G-EA (Ethernet icon is always green when connected).

Figure 16: Status of Mediant 5G-EA in MSBR Web Interface



3.7 Troubleshooting

Here is a list of common troubleshooting technics in case things are not working as expected:

3.7.1 Mediant 5G-EA Connected but Cellular Interface is "Down"

There can be several reasons for this:

Table 9: Mediant 5G-EA Connected but Cellular Interface Down

Cause	Correction
SIM failure (not activated, bad)	Verify SIM is working fine by inserting it to another device like a USB dongle or a phone.
SIM is PIN protected	Verify SIM is not locked, or PIN code is not configured in CLI.
Configured SIM slot is not the correct one	SIM slot #1 is the one closer to the plastic cover.
Incorrect profile	Special accounts require accurate APN, username, password to be configured, verify with the operator the proper configuration.

3.7.2 Data Call has Valid IP Address but Traffic to Internet Fails

There can be several reasons for this:

Table 10: Data Call has Valid IP Address but Traffic to Internet Fails

Cause	Correction
Routing table is inaccurate	Verify route table is accurate, i.e., default route is not shadowed by another route.
Complex routing	If primary and secondary data calls are configured, routing might be complex. try to reduce it to a primary call only.

3.7.3 Data Call "Up" and Successful Ping but Low Performance

There can be several reasons for this:

Table 11: Data Call "Up" and Successful Ping but Low Performance

Cause	Correction
Low reception	Verify signal strength is good, and technology is at least LTE.
Cellular package has reached the data usage limit	Compare performance with another device like a cellular phone or a USB dongle.

3.7.4 For Other Problems

Contact AudioCodes support with the following procedure:

- 1. Activate syslog server and point the MSBR to it.
- 2. Activate data domain logs using "debug data-syslog"
- **3.** Reproduce the problem.
- 4. Add remote logs

```
M500Li# debug cellular remote logcat rg_proxy
M500Li# debug cellular remote dmesg
```

International Headquarters

1 Hayarden Street, Airport City Lod 7019900, Israel Tel: +972-3-976-4000

Fax: +972-3-976-4040

AudioCodes Inc.

80 Kingsbridge Rd Piscataway, NJ 08854, USA Tel: +1-732-469-0880

Fax: +1-732-469-2298

Contact us: https://www.audiocodes.com/corporate/offices-worldwide

Website: https://www.audiocodes.com

©2024 AudioCodes Ltd. All rights reserved. AudioCodes, AC, HD VoIP, HD VoIP Sounds Better, IPmedia, Mediant, MediaPack, What's Inside Matters, OSN, SmartTAP, User Management Pack, VMAS, VoIPerfect, VoIPerfectHD, Your Gateway To VoIP, 3GX, VocaNom, AudioCodes One Voice, AudioCodes Meeting Insights, and AudioCodes Room Experience are trademarks or registered trademarks of AudioCodes Limited. All other products or trademarks are property of their respective owners. Product specifications are subject to change without notice.

Document #: LTRT-13954

