

## **Product Notice #0453**



## Release of One Voice Operations Center (OVOC) Version 8.0.3000 for General Availability

We are pleased to announce the release of OVOC Software Version 8.0.3000 (8.0.3106) for General Availability (GA).

This release includes many exciting new features as well as resolved constraints from previous releases. For a full description of the release, click here to download the *OVOC Release Notes* from AudioCodes website.

The software for this release is available for download from AudioCodes Services Portal at <a href="https://services.audiocodes.com">https://services.audiocodes.com</a> (registered customers only).

## **Major Features**

- Quality of Experience (QoE):
  - End-to-End Call Correlation Management of Calls Traversing Multiple Devices. OVOC can now correlate
    calls that traverse multiple devices (AudioCodes SBC-to-SBC calls or SBC-Microsoft Teams calls) into the
    same call record.
  - The Calls table and Call Details screens have been redesigned for an enhanced user experience, including layout changes, renaming of columns and new icons. The Calls table now displays Teams call-media types (Voice, Video and Desktop Sharing) and their severities, as well as the number of participants in group calls.
  - The QoE Data Privacy Mode has been enhanced with the ability to define the number of last digits to be masked in phone numbers, usernames and URIs. Masking can be done on a global level or per tenant.
  - o A new Link Type called "Tenant" has been added. Its value must be configured on the SBC ('Tenant ID CDR' field) and is obtained from the SIP message (header data) using Message Manipulation rules.
- The dashboard now provides a New Features pane, which is constantly synchronized and dynamically updated with marketing snippets describing the latest OVOC features. This effectively informs Customers of the latest features, allowing them to decide if they wish to make an update to the new version.
- The following additional products can now be managed by OVOC:
  - VocaNom
  - o SmartTAP 360° Live in Cloud Architecture Mode (via WebSocket)
- The Cloud License Manager and Flex Pool License now support SIPRec streams and WebRTC sessions.
- Manual and automatic backup by OVOC of AudioCodes devices has now been extended to back up the Configuration Package, which includes configuration and auxiliary files. This feature is available for devices running Version 7.40A.200 or later.
- Device Manager enhancements:
  - Support for RXV100 meeting room solution.
  - o Device's Status page now provides alerts prompting the availability of new firmware per device.

## **Affected Products**

One Voice Operations Center (OVOC)

