audiocodes

Product Notice #0426

Release of One Voice Operations Center (OVOC) Version 8.0.2000 for General Availability

We are pleased to announce the release of OVOC Software Version 8.0.2000 (8.0.2546) for General Availability (GA)

This release includes many exciting new features as well as resolved constraints from previous releases. For a full description of the release, click here to download the *OVOC Release Notes* from AudioCodes website.

The software for this release is available for download from AudioCodes Services Portal at https://services.audiocodes.com (for registered customers only).

Major Features

- The following additional products can now be managed by OVOC:
  - Stack Manager
  - Meeting Insight
  - Microsoft Teams Direct Routing SBA (DR-SBA)
- Support for Security Assertion Markup Language (SAML) based authentication of carrier operators.
- User Management Pack™ 365 WebSocket tunnelling RDP connection is now supported.
- Quality of Experience (QoE):
  - Customers specifically interested in call flow analysis can now increase the maximum number of calls with call flow that are saved in the OVOC database relative to the maximum number of calls.
  - Details of calls made through AudioCodes devices and for which OVOC displays a SIP Call Flow screen can be exported to a Packet Capture (PCAP) file.
- Device Manager integration with EPOS (Sennheiser) headset devices (beta)**.** The partnership between EPOS and AudioCodes enables IT administrators to manage EPOS devices directly through AudioCodes Device Manager, including
  - Remote deployment of firmware and configuration.
  - Data insights to track EPOS device UC adoption progress through dashboard and reports.
  - Display of active and inactive devices.
- Device Manager enhancements:
  - Additional phone model support - AudioCodes RXV80 and Polycom CCX 500/600 phones.
  - Enhanced Teams Device Information.
  - Meeting Room Solution: Android-based Peripheral Device Live Monitoring.

Affected Products

One Voice Operations Center (OVOC)

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